



FOR IMMEDIATE RELEASE

Oversight New Intelligent Case Assignment Capability Delivers Faster Resolution of Financial Risks

March 22, 2016—Atlanta, Georgia— [Oversight Systems](#), a leading operational expense analysis company, announces its new Intelligent Case Assignment capability. Intelligent Case Assignment ensures line of business managers responsible for expense control and transaction monitoring efficiently address risk and financial anomalies. This first-to-the-market solution guarantees team members' time is invested in the highest priority anomalies.

“These new features allow customers to more effectively utilize their current teams by automatically focusing their efforts on the highest risk cases,” said Nathanael Lheureux, VP of Product Management. “This creates far greater efficiencies for managing the various anomalies and risks facing today’s enterprise.”

As financial anomalies or group of anomalies are discovered, they are assigned to a case which is then tracked and managed through a state-of-the-art resolution process. Intelligent Case Assignment allocates the highest risk cases to each team member according to their time capacity. If a team member has ten hours available to remediate anomalies they will be assigned ten hours’ worth of the most important cases.

In addition, because of the value of doing employee-centric case review in T&E and P-Card, once a team member is assigned a case from a given traveler/card holder, that team member will be assigned all of the open cases associated with that same employee. In Procure-to-Pay (PTP) cases, they are distributed with a vendor-centric consideration.

Key capabilities in Intelligent Case Assignment tie to the size and nature of the teams doing the review. For large, dedicated teams where the concern is reviewer fatigue, cases are distributed to provide the reviewer new types of highest risk cases each month to increase interest and variety. For smaller teams where team members have other responsibilities, and the main concern is the effort of switching between tasks and consistency in case review, Intelligent Case Assignment provides team members with the highest risk cases that are similar to what they have done in the past.

Oversight Intelligent Case Assignment is available today, and there is no additional cost for current Oversight customers.

About Oversight



Oversight Insights On Demand™ is a web-based software solution that automates spending program compliance by analyzing 100% of expense report, purchase card, and accounts payable transactions to identify suspicious activity, non-compliant purchases, and inefficient and wasteful spending. Through visibility into the interaction between policy and behavior, Oversight offers opportunities for ongoing improvement, and helps companies make smarter business decisions, every day.

Oversight makes a difference within the companies it serves, and has the experience to prove it; analyzing \$2 trillion in expenditures annually at Fortune Global 5000 companies and government agencies. Oversight's solution is strengthened by partnerships with Concur, Oracle, SAP, and TSYS. www.oversightsystems.com.

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